

NICHOLAS RIDER

INSTRUCTIONAL DESIGNER

PROJECT MANAGER

PROBLEM-SOLVER

EDUCATION TECHNOLOGIST

LEADER

PROFESSIONAL SUMMARY

I would describe myself as a seasoned technology professional and aspiring creative director of instructional design. I am a project manager and training specialist with over 10 years of experience as a solutions developer, web strategist, and business systems analyst. I am resourceful, dedicated, intentional, creative, and customer-focused. When it comes to getting things done – I am a team player and contributor seeking to bring unique, valuable insights into internal and external processes and properties. I seek alignment in my work with the organizational vision, mission, and objectives. I am a passionate team-builder with a drive for excellence.

EXPERTISE

- Education Technologies
- Articulate Studio/Storyline
- Learning Management Systems
- Learning Object Development
- Usability Testing/Reporting
- End-User Training
- Product Documentation
- Client/IT Relations
- Project Management
- Business Systems Analysis
- Technology Integration
- Systems Migrations
- Web Information Architecture
- SEO Implementation
- Web Development/Best Practices
- Website Analytics (Google)
- Multivariate Testing
- Intranet Development
- Content Management
- Process Improvement
- Adobe Creative Suite
- Cascade Server / Ektron
- MS Project, Asana, Wrike
- Office Management
- Team Leader/Supervisor
- QA Testing
- Meeting Facilitation
- HTML/CSS/XHTML
- Interface Layout/Design

PROFESSIONAL EXPERIENCE

INDIANA WESLEYAN UNIVERSITY – Marion, Indiana

(2015 – Present)

Instructional Designer / Center for Learning and Innovation

- Evaluate curriculum for alignment of outcomes, assessments, and instructional practices
- Collaborate with course writers in an effort to assist them in productive course development efforts
- Integrate technology in the design and development of learning objects and learning tools
- Communicate with groups both inside and outside the Center regarding course development and instructional design practices

INDIANA WESLEYAN UNIVERSITY – Marion, Indiana

(2013 – 2015)

Software Applications Administrator / Center for Learning and Innovation

- Serve as technical advisor on systems and technology integral to faculty development and student learning
- Manage the CLI website content, social media, and branding efforts
- Provide leadership to multiple work streams for the Next Generation Digital Campus initiative
- Participate as an executive committee member for the Midwest Scholars Conference
- Provide transitional support to the Residential and Non-Residential campuses for web efforts
- Design/deliver training sessions, content, and material related to IWU's learning management system

INDIANA WESLEYAN UNIVERSITY – Marion, Indiana

(2008 – 2015)

Web Analyst and Content Manager

- Oversee information architecture for internal/external websites (multiple domain, 1000+ page sites)
- Collaborate with university constituents to develop web solutions for marketing and operations
- Serve as a consultant for web standards and site usability – conducting multi-format usability testing
- Provide content management training for various departments/divisions across campus
- Participate in user-interface design and provide research-based support for site-building decisions
- Supervise student staff for development and maintenance of university websites

RIDER MULTIMEDIA – Converse, Indiana

(2005 – 2015)

Consultant / Business Analyst

- Business/Non-Profit Consulting: software training, systems analysis, break-fix support
- Web Development: SEO, usability testing, content strategy, XHTML, CSS, CMS implementation, analytics
- Commissioned as Emergency Operations technical resource for Grant County Government
- Residential Support (at-home setup, break-fix support)
- Clientele: local governments, private schools, churches, machine shops, sole proprietorships, etc.

ELECTRONIC DATA SYSTEMS – Kokomo, Indiana

(2005 – 2007)

Business Planning Support

- Provide end-user support for business planning and capital forecasting apps for Asia-Pacific regions
- Liaise with Delphi Global account managers regarding data integrity and client reporting needs
- Administer data-warehouse pulls for business reporting purposes
- Coordinate server and software upgrades and user-acceptance testing

MARION GENERAL HOSPITAL – Marion, Indiana

(1996 – 2005)

Meditech Systems Instructor / ER Registration and Admissions Clerk

- Provide systems training and technical leadership in the transition to electronic medical records (EMR)
- Conduct new-employee and technical systems orientation for the emergency department and nursing units
- Recipient of the Oct 2004 Key Contributor Award for role in EMR transition
- Serve as a member of the Unit Council – formed to improve nursing practice via research
- Develop hospital forms and procedures to facilitate quality and efficiency in patient transfers/admissions

EDUCATION

PURDUE UNIVERSITY – West Lafayette, IN

MS in Education, Learning Design and Technology (completing 2016)

GPA – 4.00

INDIANA WESLEYAN UNIVERSITY – Marion, IN

BS Business Information Systems

Major GPA – 3.96

REFERENCES

Available upon request